**GENERAL TERMS & CONDITIONS FOR GIFT CARD**

1. This Gift Card is an initiative of Reliance Retail Limited (‘Reliance / RRL’) which can be redeemed only against the purchase **of qualified products** from Fashion Factory stores across India.
2. The purchaser had read and understood these terms and conditions, agreed to abide them and then only had purchased the Gift Card and waive their right to claim any ambiguity. The decision of Reliance shall be final.
3. Purchaser shall submit the KYC documents requested by Reliance for purchase of Gift Cards.
4. The purchaser shall be vigilant in handling this Gift Card and Reliance shall not be responsible if such Gift Card is lost / stolen / damaged / used without permission.
5. The Gift Card cannot be encashed, reloaded, resold, transferred for value or redeemed for cash.
6. This Gift card redemption is not applicable in any other retail format of Reliance Retail Ltd.
7. The maximum amount that can be loaded is Rs.10,000/- and cannot be reloaded.
8. No refund in any form of unused balance after expiry of validity.
9. Cash withdrawal is not permitted on this card.
10. Gift Card is valid for a period of 12 months from the date of activation. Unused Gift Card balances may not be transferred to another card or account.
11. No interest will be payable on the amount in the Gift Card. The Gift Card will be redeemed towards the invoice value of the products purchased.
12. Gift Cards cannot be used to purchase other gift cards or products / merchandise to which the gift card policy is not applicable.
13. The Purchaser of the Gift Card shall ensure that the beneficiary of the Gift Card shall be made aware of these Gift Card terms and conditions at the time of sharing the Gift Card to any beneficiary.
14. Reliance make no representation or warranty that the Gift card will always be accessible without interruption.
15. Reliance reserves the right to cancel / block any Gift Card, if it has reasonable reasons to believe that the purchase of Gift Card was fraudulent and against the applicable law. If requested by statutory authorities, Reliance will share the information of such purchaser to such authorities and the purchaser concur to such sharing of information.
16. Purchaser agree to indemnify Reliance from and all claims brought by a third party against it or its affiliates arising out of or in connection with a breach of any of these terms and conditions.
17. Reliance may provide Gift Card purchasers with information about the validity of the card, the balance in the card and the purchaser / Holder-in-due course agree that he/she can be intimated/ contacted by Reliance through any mode of communications for the same and for any promotional activities at Fashion Factory Stores.
18. Reliance Retail Ltd. reserves the right to change these Gift Card terms and conditions from time to time in its discretion and without prior notice to the customer / purchaser/ Holder-in-due-course. All terms and conditions are applicable to the extent permitted by law.
19. Reliance makes no any warranties, express or implied, with respect to gift cards, including without limitation, any express or implied warranty of merchantability or fitness for a particular purpose. In the event a gift card is non-functional, the customer/ purchaser’s / Holder-in-due-course sole remedy will be the replacement of such gift card with the same balance. Reliance’s liability is limited to the balance amount in the Gift Card.
20. The terms and conditions of the Gift Card are governed by and construed in accordance with the laws of India and dispute regarding the same shall be subject to the exclusive jurisdiction of the courts at Mumbai.

For any query, please contact the **Store Staff for more details**